

Gord Smith Healthy Workplace Awards Toolkit - 2023



Gord Smith **Healthy Workplace Awards Application** Package





HÔTEL-DIEU GRACE

Erie Shores



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Why Invest in a Comprehensive Workplace Wellness Program?

Healthy workplaces lead to healthier employees which, ultimately, results in a healthier organization!

It makes good business sense to have a comprehensive workplace wellness program. Workplace wellness programs play a key role in improving the physical and mental health of employees and often will result in cost savings. Employers with wellness programs may be seen as an 'employer of choice' with a greater ability to attract and retain talent. When best practices are applied, comprehensive workplace wellness programs have the potential to increase employee engagement and job satisfaction, and to reduce absenteeism, employee turnover, and rates of accidents (*Pronk, 2014; Jacobs, Yaquian, Burke, Rouse & Zarie, 2017*).

What to Expect for the 2023 Version of the Awards...

The *Gord Smith Healthy Workplace Awards* program criteria was updated in 2022 to better align with today's expectations of a Comprehensive Workplace Wellness Program – emerging from the pandemic and reflective of new realities for many of our workplaces.

The **RISING STAR** award is back this year for employers who are in the beginning phase of their workplace wellness efforts. Employers will be eligible to apply for this award level for *up to two years*, after which, they will be only eligible to apply at a higher level. Applicants for this award will be required to provide evidence of the following for ONE (1) Topic (see the list of topics below):

- Promotion/Awareness Raising
- Education/Skill-Building Activity
- Environmental/Administrative Supports

All award applicants will be required to provide a statement of your employer's commitment to employee wellness; this could be a short paragraph to highlight notable achievements, outcomes, or challenges.

The **LONG SERVICE RECOGNITION** is back again this year and is intended to acknowledge workplaces that have received the Gord Smith Healthy Workplace Award for periods of more than 5 years. These employers will have this long service denoted on their award certificate.



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Award Levels and Criteria Overview

Award Level >>>	PLATINUM				
Criteria		GOLD	SILVER	BRONZE	RISING STAR
Promotion/Awareness Raising	5 Topics	4 Topics	3 Topics	2 Topics	1 Topic
Education and/or Skill Building	5 Topics	4 Topics	3 Topics	2 Topics	1 Topic
Environmental and Administrative Supports	5 Topics	4 Topics	3 Topics	2 Topics	1 Topic
Evaluation	4 Topics	3 Topics	2 Topics	1 Topic	N/A
Policies (Formal)	3 Topics	2 Topics	1 Topic	N/A	N/A
Policies (Informal)	1 Topic	1 Topic	1 Topic	1 Topic	N/A
Comprehensive Wellness Program	Required	Required	N/A	N/A	N/A
Wellness Statement	Required	Required	Required	Required	Required

SILVER Level Award Criteria Checklist:

- > Choose **THREE (3)** wellness topics and provide evidence of:
 - Promotion/Awareness Raising activity
 - Education and/or Skill-Building activity
 - Environmental/Administrative Support activity
 - > Evaluation of any of the above activities (TWO topics only)
 - Formal Supportive Policy (ONE topic only)
 - Informal Supportive Policy (ONE topic only)
 - Statement of your employer's commitment to employee wellness



Application Process/Key Dates:

Key Dates

June 2023 – Online Application Portal available (<u>https://windsoressex.cmha.ca/working-toward-wellness/</u>) Sept 1, 2023 – Registration/Intention to Apply (email to: <u>WTW@cmha-wecb.on.ca</u>) Jan 31, 2024 – Deadline for Submission of Applications March 2024 (Date TBD) – Awards Ceremony

Application Instructions/Intention to Apply

If you are planning to participate in this year's awards program, we request that you indicate your intention to apply by Sept 1, 2023 to assist with our planning for review of applications and approximate number of attendees at an in-person ceremony.

If you are unsure of which level to apply for, or require further information/assistance with any aspect of the application, please email <u>WTW@cmha-wecb.on.ca</u> and someone will gladly assist you!

Important Notes

- The activities described in your application should occur within the 2023 calendar year
- Activities may be repeated for up to two (2) topics/requirements only
- *Policies* may be used for multiple topics/requirements
- Please do not submit any private or identifying information such as photos or names of employees who participated in activities, without obtaining their consent (it may therefore be necessary to redact some of the information contained in evidence)

Please Note: Members of the WTW Committee who will be responsible for reviewing applications will maintain appropriate confidentiality with respect to any information submitted by applicants.



Workplace Wellness Topics

These topics are only a few of the many wellness topics that can be implemented in your workplace wellness program. Your wellness activities should address topics that are relevant for your employees.

- Mental Health Promotion and Support (including for family members; initiatives should align with Public Health Standards)
- Infection Prevention and Control (includes COVID and/or other)
- Injury Prevention
- Social/Community Responsibility
- Physical Fitness (e.g. Bike Friendly Workplace, Yoga, etc.)
- Healthy Lifestyles (e.g. Nutrition, Addiction/Harm Reduction, Sleep, Screen Time Management, Work-Life Balance)
- Financial Fitness

Note: the above are only examples; you may use other wellness initiatives not listed above.

Healthy Workplace Awards – General Criteria Descriptions

A primary objective for the Healthy Workplace Awards program is that employers implement a crosssection of activities for various wellness topics using several health promotion strategies (i.e., awareness raising, education, skill-building, environmental supports and supportive policies).

To improve and monitor your wellness program, we recommend that you evaluate your wellness activities. A description of the general criteria requirements is below. Refer to the Award Levels and Criteria (above) to determine the number activities in these categories that are required for the various award levels.

- 1. Awareness Raising Activities raise awareness about important health issues by choosing effective communication strategies that reach most/all of your employees, such as sharing health information through posters, pamphlets or newsletters on bulletin boards, e-mail blasts, social media posts, information on paystubs, or through posting on an internal workplace website.
- 2. Education and Skill-Building Activities help employees to develop the knowledge and skills necessary to support healthy living, such as through 'lunch and learn' presentations, visual demonstrations, hands-on learning, webinars, health fairs, workplace challenges, or workplace contests. These activities must demonstrate some form of learning and instruction was offered.



3. Environmental/Administrative Supports create a physical, social, and cultural workplace environment that can encourage and support employees in making healthier choices. Supportive environments help make the 'healthier choice the easier choice' in the workplace and beyond.

4. Supportive Policies can go a long way to ensuring that awareness raising, education and skill building, and environmental support components are in place now and into the future. These three types of policies are generally acceptable:

- Workplace Wellness Policies: These are stand-alone, formalized, documented and approved policies specific to a wellness topic (i.e., 'Healthy Vending Machine Policy' specific to healthy nutrition).
- **Policy statements within other policies:** These are not full policies on a wellness topic, but may be included as a statement in another broader policy (i.e., fitness membership reimbursement in a general human resources policy for the physical activity wellness topic). This may include organizational policies or union contract language.
- **Position statements:** These are official organizational positions that are dated and signed by an organizational leader. This may include organizational or work sector standards or human resources guidelines. Letters, emails, posted bulletins, or memos from senior management or unofficial documents would qualify as an 'informal' policy.

5. Comprehensive Workplace Wellness Policy (Gold/Platinum levels) specifies your employer's commitment to organizational practices that promote and support the health and well-being of employees and their families; outlines senior management and employee roles and responsibilities regarding wellness; and defines how the wellness program is communicated and offered to employees and their families. This type of overarching policy may cover most, if not all, of your policy requirements, and may be used for multiple topics.

6. Evaluation of your wellness activities is important for assessing their effectiveness and improving them to better align with your employees' interests and wellness needs.

Evidence

This table provides examples of appropriate descriptions and evidence to include in your application. Applicants are not required to submit all of the examples listed. Please include the examples that are relevant to the activities that you completed.



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	Examples of Acceptable	Examples of Inappropriate
	Descriptions and Evidence	Descriptions and Evidence
Awareness	Submit a copy of the poster or pamphlet that	Do not submit only a copy of the poster or
Raising Activities	was distributed to employees.	pamphlet without a description or evidence of how this wellness information was
	Submit a copy of the communication used to share wellness information with employees (e.g., email to employees, a picture of the poster on notice board, a screen shot of the poster on the intranet).	communicated to employees.
	Preferably, include the approximate date or time period that the wellness information was communicated to employees.	
Education and Skill-Building Activities	Submit a copy of the communication sent to employees notifying them about the event (e.g., email, poster or intranet posting).	
	Submit a biography or description of the qualifications of the individual who provided the session.	
	Submit a copy of the communication used to identify the winner of a challenge or contest (with any names removed/redacted to maintain privacy).	
	Please include the date the event occurred and the approximate number of employees that participated. Other relevant proof that the event occurred and employees participated.	
Environmental	Submit a photo of the supportive	Do not submit only a copy of a policy that
/Administrative	environment (without any employees to	describes how your workplace implements a
Supports	maintain privacy) (e.g., a vending machine	supportive environment (e.g., Healthy
	with healthy food options inside, a company ping-pong table, or a drinking water station).	Vending Machine Policy) without evidence that the supportive environment is currently
		available and being communicated to
	Submit a copy of the communication used to	employees.
	encourage employees to use the supportive environment (e.g., a copy of an email	
	encouraging use of a dedicated space for	
	relaxation, communication promoting the	
	use of EAP services or a poster about an on-	
	site flu clinic).	

	Examples of Acceptable	Examples of Inappropriate
	Descriptions and Evidence	Descriptions and Evidence
	Submit a copy of the communication used to encourage employees to use the supportive environment (e.g., a copy of an email encouraging use of a dedicated space for relaxation, communication promoting the use of EAP services or a poster about an on-site flu clinic).	
Supportive or Comprehensive Workplace Wellness Policy	Submit an electronic copy of the actual policy document. All policies must display the company name and/or logo. Formal policies must include a date of approval and should be reviewed/revised at intervals appropriate to reflect evolving changes in practice, innovation, and culture. Formal policies must be official organizational policies, include relevant union contract language, organizational standards, and/or human resources guidelines. Informal policies may include letters, emails, posted bulletins, or memos from senior management or unofficial documents	Do not submit a policy that does not have your workplace name or logo or does not have a date of implementation. Policies that are in draft form, letters or memos from senior management or unofficial documents would qualify only as 'informal'
Evaluation	Submit a copy of a blank survey, interview or focus group questions that were asked of employees to gather feedback. Submit a description or copy of the communication that invited employees to complete the survey, participate in an interview/ focus group or provide feedback. Preferably, include a short summary of the evaluation results. Other relevant proof (I.e. observation records, audits, etc.) that the evaluation occurred.	Do not submit copies of completed surveys with employees' names or other identifying information (to maintain privacy).