

## **INTERNAL/EXTERNAL POSTING**

# BILINGUAL COMMUNITY SUPPORT WORKER, INTENSIVE CASE MANAGEMENT (ICM) ONE (1) PERMANENT FULL-TIME POSITION (35 HOURS/WEEK) (WINDSOR OFFICE)

CMHA-WECB uses a collaborative, shared-care approach to mental health. The organization provides flexible, one-to-one support, using a least intrusive approach to service delivery, for individuals living with mental illness so that they may improve their quality of life and enjoy productive and satisfying lives within the community.

## **Intensive Case Management**

Reporting to the Manager of Mental Health Services, the position assists individuals with mental illness in improving their quality of life through the provision of intensive case management services.

#### **Education and Skills:**

- Knowledge and skills acquired through the completion of Bachelor of Social Work degree (B.S.W.) or Nursing
  (B. ScN.) from an accredited university is preferred or a minimum of a three (3) year University degree in a
  field deemed relevant by the employer (i.e. Psychology) combined with significant case management
  experience.
- Registered member in good standing of a professional college deemed relevant by the employer such as the College of Nurses (preferably with Canadian Certification in Psychiatric/Mental Health Nursing) or the College of Social Workers or the College of Psychotherapy in good standing is considered an asset.
- At least two years recent relevant clinical experience;
- Knowledge of mental illness and treatments, functions and principles of case management;
- Up to date knowledge of relevant mental health policy and legislation including the Mental Health Act; and knowledge of community resources;
- Effective interpersonal, oral and written communication skills;
- Valid Ontario Driver's License and means of transportation;
- Proficiency in the use of computers and various Microsoft software applications;
- Bilingualism in both official languages at the advanced level is required.

#### **Hours of Work:**

Thirty-Five (35) hour work week. Flexible hours are required to meet service needs.

The agency's regular hours of operation are Monday to Friday, 8:30am to 4:30pm.

Salary range: Grade 8, \$32.35 – \$38.27 per hour Per 2018-2022 Collective Agreement

Please forward your cover letter and resume clearly stating how your skills and experience meet the position requirements quoting posting reference CMHA #05-2021 by 4:30 pm Tuesday, January 26, 2021 to careers @cmha-wecb.on.ca

This position is posted per Article 15 of the Collective Agreement.

CMHA strives to establish and maintain an inclusive workplace and believes that the diversity of our workforce is an invaluable asset. We are committed to following recruitment and selection practices that ensure all candidates are given a fair opportunity for employment with CMHA.