



**Canadian Mental  
Health Association**  
Windsor-Essex County

*Community wellbeing is our sole focus.*

### **INTERNAL/EXTERNAL POSTING**

#### **OUTREACH WORKER – MOST PROGRAM (WINDSOR LOCATION) ONE (1) PERMANENT PART-TIME POSITION**

Reporting to the MOST program manager the incumbent working within a multidisciplinary team is responsible for assertive outreach to people in non-traditional settings. The position will work with individuals to gain rapport, educate, and establish community linkages and treatment plans.

#### **Position Responsibilities and Duties:**

The position is responsible for the following:

1. Assertive outreach to individuals in non-traditional settings
2. Establishing rapport and forming trusting relationships that provide the opportunity to assess needs and gain mutual agreement with the client on a treatment plan
3. Working with a multi-agency team at point of care, improving comprehensive case planning by assessing needs and gaining agreement on a plan of care
4. Improving access to care by conducting comprehensive case planning, promoting linkages to appropriate resources, and by providing education and assistance interfacing with the health care and social service systems.

#### **Education and Skills:**

- Knowledge and skill acquired through the completion of a three (3) year University degree in a field deemed relevant by the employer (i.e. degree in Criminology, Psychology, Law or other related field) or a minimum of a two year post-secondary diploma in a relevant discipline accepted by the employer such as Developmental Service Worker;
- One (1) year recent relevant experience, in the judgement of the employer working with and teaching life skills to vulnerable individuals, particularly those with a mental illness or related diagnosis;
- Comprehensive knowledge of mental illnesses, signs and symptoms as well as planning and organizational skills;
- Strong assessment skills and knowledge of community resources;
- Ability to communicate effectively with clients, public, professionals and staff both in written and oral form;
- A valid Ontario Driver's License with access to a reliable vehicle and proof of current insurance and licensing are required for this position.
- Bilingualism in both official languages at the advanced level would be considered an asset.

#### **Hours of Work:**

Twenty (20) hours per week. This position operates between the hours of 5:00pm to 9:00pm. Flexible hours are required to meet service needs.

The agency's regular hours of operation are Monday to Friday, 8:30am to 4:30pm.

**Salary range: Grade 6, \$28.20 - \$33.36 per hour**  
Per 2018-2022 Collective Agreement

*A shift premium of \$1.00 per hour for all hours worked will be paid in accordance with the Collective Agreement Article 17.09.*



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Please forward your cover letter and your resume clearly stating how your skills and experience meet the position requirements quoting posting reference **CMHA #26-2019 by 4:30pm on Wednesday, November 20, 2019 to [careers@cmha-wecb.on.ca](mailto:careers@cmha-wecb.on.ca)**

*This position is posted per Article 15 of the Collective Agreement.*