

HGH 912 (REV June 4, 2014)

(519) 257-5220
Fax (519) 257-5235

1453 Prince Rd
Windsor, ON N9C 3Z4

**Hôtel-Dieu Grace Healthcare
Withdrawal Management & Assessment Centre**



**Windsor Addiction Assessment
& Outpatient Services**

Hôtel-Dieu Grace
Healthcare

Hôtel-Dieu Grace
Healthcare

Withdrawal Management Services



*We offer a comfortable, safe, relaxed, homelike
atmosphere where men and women can withdraw
from the effects of drugs and/or alcohol*

**Hôtel-Dieu Grace Healthcare
Withdrawal Management & Assessment Centre**

1453 Prince Rd
Windsor, ON N9C 3Z4

(519) 257-5225
Fax (519) 253-1752

HGH 912 (REV June 4, 2014)

Our Service

Hôtel-Dieu Grace Healthcare, Withdrawal Management Services is a 20 bed, non-medical facility. Our staff is committed to assisting you with the drug and/or alcohol withdrawal process.

Our care encompass' an individual's physical, spiritual, emotional, and social needs. We carry a message of hope, restoring dignity, and empowering all who seek our help.

Who Can Use Our Service

- Individuals 16 year of age or older who wish to recover from the effects of alcohol, and prescription or other drugs will be considered for admission.
- Individuals with severe medical or psychological conditions may be referred to Windsor Regional Hospital Metropolitan or Ouellette campuses prior to admission for necessary care.

Medications

- Patients must continue to take prescribed medication, adhering to physician directions, but all medications are turned into staff and reviewed by management for risk assessment associated with storage and dispensing.
- It is the responsibility of the client to take care of the cost for their medications.
- Any undisclosed medications or drugs found in the residents possession will be grounds for discharge from the program and potential for criminal charges.

Language

In the case of a language barrier, a translator may be provided upon request.

How Can We Help You?

The Windsor Addiction Assessment & Outpatient Service is a Community based agency for individuals, age 16 and older, who are experiencing problems and/or negative consequences related to ALCOHOL OR DRUG USE. Available services include:

ASSESSMENT, TREATMENT PLANNING, & REFERRAL: Structured, standardized addiction assessments are done to

determine if/and what type of addiction treatment is most appropriate, using the Ontario Ministry of Health Admission Discharge Criteria. Referrals to treatment are facilitated only with client involvement and consent.

COMMUNITY TREATMENT PROGRAMS:

ONWARD GROUP: 12 outpatient treatment sessions for individuals seeking to become alcohol and/or non-prescribed drug free.

PATHWAYS GROUP: 4 structured educational motivational sessions (new group each month) for individuals who do not perceive their substance use to be a problem, yet have been mandated to seek addiction services.

FAMILY GROUP provides 14 outpatient group treatment sessions for individuals who have been negatively affected by someone else's substance abuse.

Assessment Process

- Once we receive the completed intake package, the client will be provided with an individual Initial Assessment Interview with one of our Social Workers.
- A standardized addiction assessment is provided after individuals complete the intake package.
- Following completion of an addiction assessment, recommendations are made for addiction treatment as appropriate.
- For clients willing to explore treatment, a treatment plan is developed to match them to the most appropriate treatment available, and a referral is made on their behalf. Interim supportive counseling (face to face or phone contact) is available to clients until their successful transition into treatment.

Confidentiality

Client information will not be released to any parties outside of Hôtel-Dieu Grace Healthcare without client consent.

However, there are three exceptions where staff are legally required to release information without client consent:

- If client records are subpoenaed, the file must be relinquished to the Courts;
- If there is reason to believe that a child is being abused or neglected;
- If a person is at imminent risk of harming themselves or others.

Language

In the case of a language barrier, client's are asked to provide their own translator as needed.

Length of Stay

Clients usually remain in the centre for 3-4 days. Residents are not allowed to leave and return to the facility during their stay, unless approved by management.

Services Available

- The Withdrawal Management Services provides a comfortable, safe, relaxed, homelike atmosphere.
- We offer the client awareness of addiction treatment resources available, and provide assistance to people learning about their addiction.
- AA & NA Meetings are held in-house.
- A referral to treatment is strongly encouraged and is made through Windsor Addiction Assessment & Outpatient Services located within the building.
- If residents require medical attention during their stay with us, they are transported to hospital for medical treatment.
- Some toiletries are provided, if needed, as well as laundry facilities.
- Please Note: No outside food or drinks will be allowed to enter the building. If you are visiting a client please refrain from bringing any food or drinks with you, for the client or for yourself.

Referrals

Referrals can be made by calling (519) 257-5225, 24 hours a day, seven days a week, by anyone having concern for the well-being of another. However, admission is ultimately voluntary.

Cost

100% funded by the Ontario Ministry of Health

Our Staff

This program is staffed by two Social Workers who are proficient in the use of the Ministry of Health Admission Discharge requirements.

Our services are provided in English, with limited outpatient services accessible with interpreter provided by the client. We are funded by the Mental Health & Addictions Branch of the Ontario Ministry of Health & Long Term Care.

How To Access Our Services

Anyone can make referrals to this service. All we ask is that the individual is made aware of the referral, and is willing to undergo an addiction assessment for the purpose of determining if, and what type of, additions services may be needed.

Those individuals seeking an addiction assessment must first complete our intake package of questionnaires before being seen by one of our Social Workers. This can be done in one of the following ways:

- Call us at (519) 257-5220 and our Secretary will mail or fax you the package of questionnaires for you to complete. Once we receive the completed package, the client will be contacted to arrange an initial assessment interview.

- Come into our Office between 8:30 am & 4:30 pm on any weekday, to either complete the admission package at our Office, or to pick it up for completion elsewhere.

- Clients of Windsor Essex Children's Aid Society Walk and Probation Services can ask their workers for a blank package of questionnaires anytime.

Cost

100% funded by the Ontario Ministry of Health as confirmed by a valid health card.

Program Hours

Monday - Friday 8:30 am to 4:30 pm

Location

Hotel-Dieu Grace Healthcare
Withdrawal Management & Assessment Centre
1453 Prince Road
Windsor Ontario, N9C 3Z4

Parking

There is limited parking available in front of the Centre. Enter parking lot off of Connaught Road and use side entrance for the Assessment Centre.

