

1453 Prince Rd Windsor, ON N9C 3Z4

#### Hôtel-Dieu Grace Healthcare Withdrawal Management & Assessment Centre

We offer a comfortable, safe, relaxed, homelike atmosphere where men and women can withdraw from the effects of drugs and/or alcohol



Withdrawal Management Services





HGH 912 (REV June 4, 2014)

Mindsor, ON NO Josbni W 1453 Prince Rd Withdrawal Management & Assessment Centre Hôtel-Dieu Grace Healthcare

Fax (519) 257-5235 (216) 527 - 2250





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#### **Our** Service

Hôtel-Dieu Grace Healthcare, Withdrawal Management Services is a 20 bed, non-medical facility. Our staff is committed to assisting you with the drug and/or alcohol withdrawal process.

Our care encompass' an individual's physical, spiritual, emotional, and social needs. We carry a message of hope, restoring dignity, and empowering all who seek our help.

### Who Can Use Our Service

- Individuals 16 year of age or older who wish to recover from the effects of alcohol, and prescription or other drugs will be considered for admission
- Individuals with severe medical or psychological conditions may be referred to Windsor Regional Hospital Metropolitan or Ouellette campuses prior to admission for necessary care.

### Medications

- Patients must continue to take prescribed medication, adhering to physician directions, but all medications are turned into staff and reviewed by management for risk assessment associated with storage and dispensing.
- It is the responsibility of the client to take care of the cost for ٠ their medications
- Any undisclosed medications or drugs found in the residents possession will be grounds for discharge from the program and potential for criminal charges.

## Language

In the case of a language barrier, a translator may be provided upon request.



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#### **COMMUNITY TREATMENT PROGRAMS:**

ONWARD GROUP: 12 outpatient treatment sessions for

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are experiencing problems and/or negative consequences related to

Community based agency for individuals, age 16 and older, who The Windsor Addiction Assessment & Outpatient Service 1s a

ALCOHOL OR DRUG USE. Available services include:

.9911 guid individuals seeking to become alcohol and/or non-prescribed

mandated to seek addiction services. perceive their substance use to be a problem, yet have been sessions (new group each month) for individuals who do not Interview Interview And Anti-Astructured educational motivational

else's substance abuse. tor individuals who have been negatively attected by someone FAMILY GROUP provides 14 outpatient group treatment sessions

#### Assessment Process

- Once we receive the completed intake package, the client will be provided with an individual Initial Assessment Interview with one of our Social Workers.
- A standardized addiction assessment is provided after individuals complete the intake package.
- Following completion of an addiction assessment, recommendations are made for addiction treatment as appropriate.
- For clients willing to explore treatment, a treatment plan is developed to match them to the most appropriate treatment available, and a referral is made on their behalf. Interim supportive counseling (face to face or phone contact) is available to clients until their successful transition into treatment.

## Confidentiality

Client information <u>will not</u> be released to any parties outside of Hôtel-Dieu Grace Healthcare without client consent.

However, there are three exceptions where staff are legally required to release information without client consent:

- If client records are subpoenaed, the file must be relinquished to the Courts;
- If there is reason to believe that a child is being abused or neglected;
- If a person is at imminent risk of harming themselves or others.

# Language

In the case of a language barrier, client's are asked to provide their own translator as needed.

# Length of Stay

Clients usually remain in the centre for 3-4 days. Residents are not allowed to leave and return to the facility during their stay, unless approved by management.

#### Services Available

- The Withdrawal Management Services provides a comfortable, safe, relaxed, homelike atmosphere.
- We offer the client awareness of addiction treatment resources available, and provide assistance to people learning about their addiction.
- AA & NA Meetings are held in-house.
- A referral to treatment is strongly encouraged and is made through Windsor Addiction Assessment & Outpatient Services located within the building.
- If residents require medical attention during their stay with us, they are transported to hospital for medical treatment.
- Some toiletries are provided, if needed, as well as laundry facilities.
- Please Note: No outside food or drinks will be allowed to enter the building. If you are visiting a client please refrain from bringing any food or drinks with you, for the client or for yourself.

## Referrals

Referrals can be made by calling (519) 257-5225, 24 hours a day, seven days a week, by anyone having concern for the well-being of another. However, admission is ultimately voluntary.

#### Cost

100% funded by the Ontario Ministry of Health

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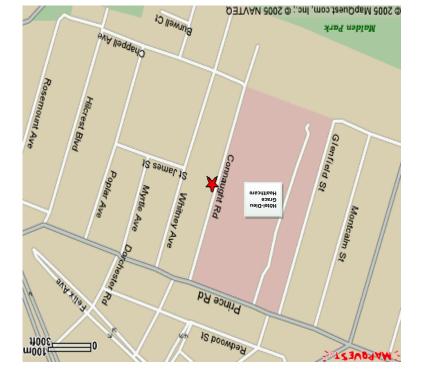
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There is limited parking available in front of the Centre. Enter parking lot off of Connaught Road and use side entrance for the Assessment Centre.



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This program is staffed by two Social Workers who are proficient in the use of the Ministry of Health Admission Discharge requirements.

Our services are provided in English, with limited outpatient services accessible with interpreter provided by the client. We are funded by the Mental Health & Addictions Branch of the Ontario Ministry of Health & Long Term Care.

#### services our Services

Anyone can make referrals to this service. All we ask is that the individual is made aware of the referral, and is willing to undergo an addiction assessment for the purpose of determining if, and what type of, addictions services may be needed.

Those individuals seeking an addiction assessment must first complete our intake package of questionnaires before being seen by one of our Social Workers. This can be done in one of the following ways:

- Call us at (519) 257-5220 and our Secretary will mail or fax you the package of questionnaires for you to complete. Once we receive the completed package, the client will be contacted to arrange an initial assessment interview.
- Come into our Office between 8:30 am & 4:30 pm on anyweekday, to either complete the admission package at our Office, or to pick it up for completion elsewhere.
- Clients of Windsor Essex Children's Aid Society Walk and Probation Services can ask their workers for a blank package of questionnaires anytime.

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100% funded by the Ontario Ministry of Health as confirmed by a valid health card.